Server Troubleshooting

5.2 Generating log and dump files for Troubleshooting Server

Purpose

To generate log files and dump files when an unusual activity happens in the software.

Note: To generate log files and dump files, you need to configure your guixt.sjs file under Liquid UI Server with following option.

```
_blackbox=1
```

Log directory

Liquid UI Server running in services:

You can specify a directory for saving log files generated for your Liquid UI Server in guixt.sjs file as shown below:

With log directory option

```
logdirectory = "C:\\LiquidUI\\Logs"
```

Note: You can find bin files, text files in above specified log directory

Default directory for logfiles

```
"C:\Windows\System32\config\systemprofile\Liquid UI Log" folder
```

Note: Bin files, text files, dump files gets generated in above specified log directory

Liquid UI Server running as a console mode:

You can specify a directory for saving log files generated for your Liquid UI Server in guixt.sjs file as shown below:

With log directory option

```
logdirectory = "C:\\LiquidUI\\Logs"
```


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URL: https://www.liquid-ui.com/knowledge_base/content/20/1176/en/52-generating-log-and-dump-files-for-troubleshooting-server.html

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Note: You can find bin files, text files in above specified log directory

Default directory for logfiles

```
"C:/users/username/liquidui_log directory" folder
```

Note: Bin files, text files, dump files gets generated in above specified log directory

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